



Buena Vista
PROPERTY MANAGEMENT

Your Property in Safe Hands

Holiday Rental and Property Management Services



Why Property Management?

Owning a rental property has many benefits, however these are often tied to the ability of property owners to be available 24/7 to see to their tenants' needs, as well as manage maintenance and repairs that are needed from time to time.

Without a property management service, this demanding part of renting property must be handled by the owners in person, and small headaches may quickly turn into expensive problems unless tackled promptly.

With the help of a professional property management agency, owners can transform

their rental asset into a real business operation that generates consistent profits while letting them prioritise their own needs especially when they're abroad or unavailable for some time. By helping owners strike a balance between lower operating costs and increased returns, property management services enable them to enjoy the fruits of their investment without the stress that is usually involved.



Customised services for properties of all sizes

Buena Vista offers a complete range of property management services that can be tailored to the specific needs of residential property owners and landlords, regardless of the size of their properties.

We are a passionate family-run business and our services are highly sought after by busy owners and property investors who travel extensively or live abroad, or families who own rental investments and don't have the time to manage them. As one of the island's most reputable and experienced property managers, we take all the hassle out of dealing with your property while you get to sit back and reap the rewards.

Whether you're looking for peace of mind about your unattended property or want to extract the most from your investment by leasing out the property on short term lets, Buena Vista offers you professional services and tailor made packages to suit your needs.



Holiday Rental Management



There are numerous benefits to letting your property as a holiday home:

- **Flexibility:** Make your property available whenever you wish, for as little or as long as you like.
- **Maximise Returns:** Short letting normally returns superior profits than long-type lets.
- **Property Up-keeping:** Your property is continually managed and maintained, allowing us to handle small repairs before they turn into big expenses.
- **Less Wear to Your Property:** Short-Let tenants are usually out sightseeing for most of the day.

It might seem cheaper and easier to self-manage your property but in reality it involves a lot of hard work and unless you have the necessary experience and availability, it eventually works out to be a much more expensive option. Remember, you're only a bad review away from losing potential income!

Professional and hassle-free short let management

Buena Vista has over 10 years of experience in managing short let properties and in 2019 alone, we hosted over 10,000 guests at our units.

The company employs a highly-skilled team of cleaners, maintenance persons and reservation specialists, who are available round-the-clock to ensure that our clients are always satisfied with the quality of their accommodation. We are definitely not real estate agents or property managers whom only work 9 to 5, Monday to Friday!

Our comprehensive service includes promoting your property across 30+ platforms, including Airbnb, Booking.com, HomeAway, and Expedia.

In addition, you'll also receive an exclusive posting on our website - buenavistaholidays.com, giving you increased exposure and bookings from repeat guests.

Our full property management service includes:

- Marketing your properties on 30+ holiday let portals, including buenavistaholidays.com
- Photography and copywriting
- Assisting with MTA licensing, inventory and documentation
- Dealing with check-ins, check-outs, reservations and guest enquiries
- Handling cleaning, laundry, and maintenance
- Offering a premium guest service, including a 24/7 on-call service
- Regular property inspections to ensure it is kept in tip-top shape

In addition, we can also offer a guaranteed fixed monthly income, regardless of bookings secured.



Residential Property Care



Bespoke Cleaning and Maintenance Services

Are you renting your property on a long-let and don't want the hassle of dealing with maintenance logistics and tenant requests?

Are you looking for a trusted partner to look after your vacant property while you are away?

Whatever your property management needs, we can help!

Our property management service includes:

- Regular property inspections
- Key-holding services
- Management of property expenses and mail
- Preparation of an Inventory List
- Being present for estate agents
- Project Management
- Emergency and routine handyman, including gardening services
- Building and contents insurance
- Cleaning and prep-up services, including groceries
- Letting management, including rent collection and dispute management
- Finishing, furnishing and re-decoration
- Ad-hoc services

Get in touch today and let us know your needs. We will customise a package according to your unique requirements!

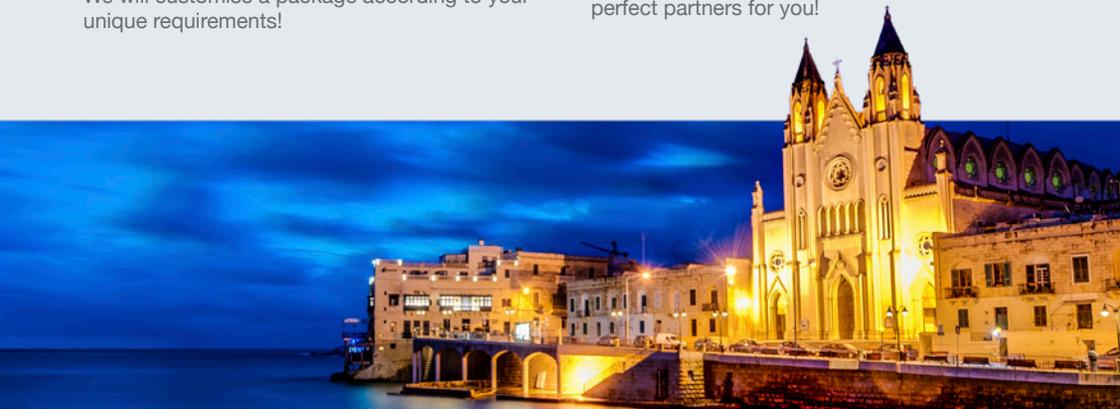
Nothing is more important than receiving a professional and reliable cleaning and maintenance service that is tailored to the unique demands of each property.

Whether it's a residential home, office building, warehouse or a shopping outlet: excellent up-keeping and cleanliness are critical because they reflect the value and image of the overall asset.

Buena Vista provides bespoke cleaning and facilities management solutions, including cleaning and maintenance of private residences and common areas, corporate cleaning, maintenance services, and interior repairs and redecoration. We work closely with our clients to provide high-quality services that meet their requirements.

Our cleaning and maintenance staff consists only of full-time, professional, and highly-trained employees who can meet our strict customer service criteria. Furthermore, our staff is fully insured and are held accountable to do a great job for you, as we look towards building long-term relationships with our clients.

If you're looking for a complete and effective cleaning and maintenance service for your property or business in Malta, then we are the perfect partners for you!





Buena Vista: A Story of Success

Buena Vista is a family-run property management business built on creativity, hard work, and integrity. Our first client signed up in 2008, and today, we manage over 100 properties and are rated as one of the top property management companies in Malta.

This is us, Paula and Aaron Xuereb, founders and managing directors of Buena Vista. Two hard-working professionals with over 10 years of experience in the service industry. Together, we lead a team of dedicated full-time professionals who occupy various roles across the company, including reservations, operations, housekeeping, and maintenance.

With a proven track record, we are pleased to be able to provide a management service we believe is second to none. Unlike other agencies, every aspect of property management is handled in-house and we don't sub-contract any of the work we do.

Buena Vista are 100% dedicated to property management. It's not a business division, it's our core business, it's our passion and as such we only deliver the highest standards, 24 hours a day.

From Our Satisfied Customers

"Buena Vista are a breath of fresh air when it comes to property management services. They are hard-working, honest, responsive and professional. They have been managing rental properties for me for 3 years now and they have been amazing!"

Lennart Andersson (Owner)

"From our family, we would like to thank Paula for her hospitality and kindness! For the timely replied messages, for the help she provided! We loved Malta along with the place we stayed. So clean, cosy, nice. This vacation was one of our best ones!"

Joseph, Iryna, and Joseph Jr.

(Short Let Guests)



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Free consultation for prospective properties

We can tailor make a package to suit your needs!
Contact us if you would like to find out more about
our property management services.

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